Claims responsiveness	YTD Sept '26					
	Paid in full	Paid in part	Repudiated	Rejected	Closed	Remaning unsettled at the end of the Month
Proportions of claims settled within 15 days from the date of filing of the claims	91.66%	0.00%	0.00%	0.00%	0.00%	1.18%
Proportions of claims settled within 30 days from the date of filing of the claims	2.84%	0.00%	0.02%	0.00%	0.00%	0.37%
Proportions of claims settled within 60 days from the date of filing of the claims	2.59%	0.00%	0.57%	0.00%	0.00%	0.17%
Proportions of claims settled beyond 60 days from the date of filing of the claims**	0.44%	0.00%	0.07%	0.00%	0.00%	0.07%
Value proportion of claims settled* (that should take into account partial settlement and repudiated claims)	98.07%					
NOP proportion of claims settled* (that should take into account partial settlement and repudiated claims)	99.32%					

Notes:
Above ratios have been calculated on NOP basis
* Formula = Total amount of claims paid (in full or in part) ÷ Total amount claimed (of claims decided for payment in full or in part or repudiated)

** Interest has been duly paid