

**FORM L-40 QUARTERLY CLAIMS DATA FOR LIFE  
RELIANCE LIFE INSURANCE COMPANY LIMITED**

| Number of Claims - Individual, For the Quarter ended on 31st December, 2013 |   |           |              |                  |                         |               |                |         |
|---|---|-----------|--------------|------------------|-------------------------|---------------|----------------|---------|
| Sr. No  | Claims Experience   | For Death | For Maturity | Survival Benefit | For Annuities / Pension | For Surrender | Other Benefits | Total   |
| 1   | Claims O/S at the beginning of the period                   | 1,616     | 12,225       | 1,410            | -                       | 780,287       | 230            | 795,768 |
| 2   | Claims reported during the period                           | 4,531     | 10,894       | 13,376           | 317                     | 390,596       | 989            | 420,703 |
| 3   | Claims Settled during the period                            | 4,384     | 9,349        | 14,464           | 317                     | 235,658       | 446            | 264,618 |
| 4   | Claims Repudiated during the period                         | 649       | -            | -                | -                       | -             | 549            | 1,198   |
|   | a. Less than 2 years from the date of acceptance of risk    | 497       | -            | -                | -                       | -             | 428            | 925     |
|   | b. Greater than 2 years from the date of acceptance of risk | 152       | -            | -                | -                       | -             | 121            | 273     |
| 5   | Claims Written Back   | -         | -            | -                | -                       | -             | -              | -       |
| 6   | Claims O/S at end of the period                             | 1,114     | 13,770       | 322              | -                       | 935,225       | 224            | 950,655 |
|   | Less than 3 months  | 827       | 5,673        | 229              | -                       | 224,344       | 224            | 231,297 |
|   | 3 months to 6 months  | 93        | 3,764        | 58               | -                       | 91,907        | -              | 95,822  |
|   | 6 months to 1 year  | 79        | 1,661        | 35               | -                       | 416,250       | -              | 418,025 |
|   | 1 year and above  | 115       | 2,672        | -                | -                       | 202,724       | -              | 205,511 |

| Number of Claims - Group, For the Quarter ended on 31st December, 2013 |   |           |              |                  |                         |               |                |       |
|--|---|-----------|--------------|------------------|-------------------------|---------------|----------------|-------|
| Sr. No   | Claims Experience   | For Death | For Maturity | Survival Benefit | For Annuities / Pension | For Surrender | Other Benefits | Total |
| 1  | Claims O/S at the beginning of the period                   | 5         | 107          | -                | -                       | 121           | -              | 233   |
| 2  | Claims reported during the period                           | 119       | 1,068        | -                | -                       | 2,283         | -              | 3,470 |
| 3  | Claims Settled during the period                            | 120       | 1,027        | -                | -                       | 2,275         | -              | 3,422 |
| 4  | Claims Repudiated during the period                         | 1         | -            | -                | -                       | -             | -              | 1     |
|  | a. Less than 2 years from the date of acceptance of risk    | 1         | -            | -                | -                       | -             | -              | 1     |
|  | b. Greater than 2 years from the date of acceptance of risk | -         | -            | -                | -                       | -             | -              | -     |
| 5  | Claims Written Back   | -         | -            | -                | -                       | -             | -              | -     |
| 6  | Claims O/S at end of the period                             | 3         | 148          | -                | -                       | 129           | -              | 280   |
|  | Less than 3 months  | 3         | 148          | -                | -                       | 95            | -              | 246   |
|  | 3 months to 6 months  | -         | -            | -                | -                       | 22            | -              | 22    |
|  | 6 months to 1 year  | -         | -            | -                | -                       | 10            | -              | 10    |
|  | 1 year and above  | -         | -            | -                | -                       | 2             | -              | 2     |