

**FORM L-39 DATA ON SETTLEMENT OF CLAIMS
RELIANCE LIFE INSURANCE COMPANY LIMITED**

| Ageing of Claims - Individual Business | | | | | | | | | |
|---|-------------------------|--|---------|-----------------|-----------------|----------------------|----------|-----------------------------|---|
| Sr. No | Types of Claims | No of Claims paid For the Quarter ended on 31st March, 2012 | | | | | | Total No. of claims paid | Total amount of claims paid (₹ in Lacs) |
| | | On or before maturity | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year | | |
| 1 | Maturity Claims | 22 | 4,266 | - | - | - | - | 4,288 | 3,498 |
| 2 | Survival Benefit | - | 3,987 | 22 | - | - | - | 4,009 | 666 |
| 3 | for Annuities / Pension | - | - | - | - | - | - | - | - |
| 4 | For Surrender | - | 143,714 | - | - | - | - | 143,714 | 70,055 |
| 5 | Other benefits | - | 421 | - | - | - | - | 421 | 75 |
| 1 | Death Claims | - | 5,561 | - | - | - | - | 5,561 | 6,150 |

| Ageing of Claims - Group Business | | | | | | | | | |
|--|-------------------------|--|---------|-----------------|-----------------|----------------------|----------|-----------------------------|---|
| Sr. No | Types of Claims | No of Claims paid For the Quarter ended on 31st March, 2012 | | | | | | Total No. of claims paid | Total amount of claims paid (₹ in Lacs) |
| | | On or before maturity | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year | | |
| 1 | Maturity Claims | - | 1,504 | - | - | - | - | 1,504 | 1,201 |
| 2 | Survival Benefit | - | - | - | - | - | - | - | - |
| 3 | for Annuities / Pension | - | - | - | - | - | - | - | - |
| 4 | For Surrender | - | 159 | - | - | - | - | 159 | 21,197 |
| 5 | Other benefits | - | - | - | - | - | - | - | - |
| 1 | Death Claims | - | 621 | - | - | - | - | 621 | 817 |

*Ageing of claims has been arrived, based on the date of receipt of last document.