

**PERIODIC DISCLOSURES**

FORM L-41 GRIEVANCE DISPOSAL							
Insurer:	Reliance Life Insurance Co. Ltd.						
Date:	2006-07						
			(Units)				
GRIEVANCE DISPOSAL							
Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved/ settled			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	<b>Complaints made by customers</b>	0	56	54	0	0	2
	a) Sales Related	0	0	0	0	0	0
	b) New Busines Related	0	0	0	0	0	0
	c) Policy Servcing related	0	0	0	0	0	0
	d) Claim Servicing related	0	0	0	0	0	0
	e) Others	0	0	0	0	0	0
	<b>Total Number</b>	0	56	54	0	0	2
GRIEVANCE DISPOSAL							
2	<b>Duration wise Pending Status</b>	<b>Complaints made by customers</b>	<b>Complaints made by intermediaries</b>	<b>Total</b>			
	a) Less than 15 days	0	0	0			
	b) Greater than 15 days	0	0	0			
	<b>Total Number</b>	2	0	0			
* Opening balance should tally with the closing balance of the previous financial year.							