

PERIODIC DISCLOSURES

FORM L-41 GRIEVANCE DISPOSAL

Insurer:	Reliance Life Insurance Co. Ltd.						
Date:	2005-06						
		(Units)					

GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved/ settled			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	0	17	17	0	0	0
a)	Sales Related	0	0	0	0	0	0
b)	New Busines Related	0	0	0	0	0	0
c)	Policy Servcing related	0	0	0	0	0	0
d)	Claim Servicing related	0	0	0	0	0	0
e)	Others	0	0	0	0	0	0
	Total Number	0	17	17	0	0	0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total			
					a)	Less than 15 days	0
b)	Greater than 15 days	0	0	0			
	Total Number	0	0	0			

* Opening balance should tally with the closing balance of the previous financial year.